

REPORT TO COMMUNITIES PDG

REPORT OF: Mark Jones – Business Manager Neighbourhoods

REPORT NO: ENV652

DATE: 27th January 2017

TITLE:	Integrated Neighbourhoods Team Update	
KEY DECISION OR POLICY FRAMEWORK PROPOSAL:	N/A	
EXECUTIVE MEMBER:	Cllr Nick Craft- Executive Member Environment	
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INITIAL IMPACT ANALYSIS: Equality and Diversity	Referred to in paragraph 4 below- not required	Full impact assessment Required: No
FREEDOM OF INFORMATION ACT:	This report is publicly available via the Your Council and Democracy link on the Council's website: www.southkesteven.gov.uk	
BACKGROUND PAPERS	None	

1. RECOMMENDATIONS

This report contains feedback for Members on the implementation of the Neighbourhoods Team.

2. PURPOSE OF THE REPORT

To update Members on the recently formed Neighbourhoods Team, the reasons for the changes and the progress made to date.

3. DETAILS OF REPORT

The Council provides a wide range of services to the communities of South Kesteven. The delivery of these services requires individually trained members of staff who are often managed in different teams. These services have to be provided across a large geographical area with 4 main areas of population and a large rural hinterland covering some 365 square miles.

The challenge was to look at how we could merge the delivery of some of these services, creating efficiencies and improvements to customer service. An appraisal of the range of services being delivered to our neighbourhoods was carried out. This resulted in the creation of an integrated neighbourhoods team delivering community safety and environmental crime services.

Based on the success of the first phase it is envisaged that further services and activities could be added into the team, building on this new model of delivery. This new way of working has required flexibility from staff, significant levels of training and development of a new mobile IT support platform.

A presentation (slides attached) will be made at the meeting to explain in more detail what was in place previously, what the overall aims of the changes were and the actions undertaken to deliver this new way of working.

4. ISSUES ARISING FROM IMPACT ANALYSIS

No changes to the service specification that the customer receives.

5. CRIME AND DISORDER IMPLICATIONS

This new way of working, whilst removing the dedicated community safety team, has increased resilience and officer knowledge through this multi-skilling of a larger team.

6. COMMENTS OF FINANCIAL SERVICES

Financial Services has worked with the service area to appraise the Neighbourhoods Project and can confirm that a saving of £20,000 has been forecast due to the changes made.

7. COMMENTS OF LEGAL AND DEMOCRATIC SERVICES

The Council's Corporate Enforcement Policy has been amended to reflect the organisational structure changes, identified in the report, to ensure the framework that underpins the approach to the way in which the Council carries out its enforcement activities remains fair and consistent.

8. Presentation attached

